



Department of Education and Early Childhood Development

Early Childhood and School Education Group (ECSEG)

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Fifth Avenue Day Care Centre Inc
5 Fifth Avenue
DANDENONG VIC 3175

Dear Approved Provider

Final Notice of Rating

Fifth Avenue Day Care Centre SE – 00002986

I refer to the recent assessment and rating of your service under the National Quality Framework in accordance with the *Education and Care Services National Law Act 2010* (National Law).

Please find enclosed the final notice of rating for your service. In determining the final ratings for your service, the Department of Education and Early Childhood Development (the Department) has undertaken a rigorous assessment of the quality of your service against the National Quality Standard and the regulations.

The final ratings also take into account any written feedback you have provided on the assessment and rating report previously sent to you. If you provided written feedback on the report, a final version taking into account this feedback will be enclosed with this Notice. If you did not provide feedback, the report you previously received is now considered to be final.

An approved provider may request a review of a rating determined for a service as outlined in the National Law (sections 141–143) and the National Regulations (regulation 68). Should you wish to apply to have this rating reviewed, you must apply in writing within 14 days of receipt of this letter. An application form to request a review (*SA11 Application for Review of Ratings by Regulatory Authority (Service Rating)*) can also be found on the Australian Children's Education and Care Quality Authority (ACECQA) website: <http://www.acecqa.gov.au/review-of-ratings>

If no application is made within 14 days of the Department's rating decision the ratings set out in the notice will be considered final.

Displaying the Notice of Rating

The final Notice of Rating (attached) outlines the ratings for each quality area and your service's overall rating. This notice must be positioned so it is clearly visible to anyone from the main entrance to the service premises (including the principal office of a family day care service) (section 172).

Please note that an approved provider of an education and care service must not falsely represent the overall rating, or a rating in respect of a quality area stated in the National Quality Standard, that has been provided to the service (regulation 72).

The Department encourages you and all the members of your service to reflect upon your experiences of this assessment and rating cycle in raising quality and driving continuous improvement at your service. The findings should be used to assist your services to review the quality improvement plan. I again acknowledge the efforts of management, educators and others involved in preparing for, and participating in, the assessment and rating process, and wish you well in your important work with children and families.

The next assessment and rating cycle for your service will be determined based on your service's overall rating. For more information, refer to the *Guide to Assessment and Rating for Services*, available from the ACECQA website, www.acecqa.gov.au. If you have any questions about the process, please telephone me on 8765 5626 or email smr.qar@edumail.vic.gov.au

Yours sincerely



Karen Morley

Acting Area Manager, Quality Assessment and Regulation Division
Early Childhood Development Group
Department of Education & Early Childhood Development
Southern Metropolitan Area Team
South Eastern Victoria Region

Date:07/10/2014

Enclosed: Final Notice of Rating

Fifth Avenue Day Care Centre

has achieved the following ratings:

Quality Area 1	Educational program and practice RATING: Exceeding NQS
Quality Area 2	Children's health and safety RATING: Meeting NQS
Quality Area 3	Physical environment RATING: Exceeding NQS
Quality Area 4	Staffing arrangements RATING: Exceeding NQS
Quality Area 5	Relationships with children RATING: Exceeding NQS
Quality Area 6	Collaborative partnerships with families and communities RATING: Exceeding NQS
Quality Area 7	Leadership and service management RATING: Meeting NQS

The overall rating for a service is determined by the combination of the Quality Area ratings achieved.

If a service is rated below the National Quality Standard in any Quality Area, the overall rating will reflect the lowest Quality Area rating. To achieve an overall rating of Exceeding National Quality Standard, a service needs to achieve Exceeding National Quality Standard in four or more Quality Areas of which two must be from Quality Area 1, Quality Area 5, Quality Area 6 or Quality Area 7.

This service is rated overall at
Exceeding NQS

Department of Education and Early Childhood Development

Date of issue: 07 October 2014

This service has been assessed against the *National Quality Standard for Early Childhood Education and Care and School Age Care* and these ratings have been awarded in accordance with the *Education and Care Services National Law Act 2010* and the *Education and Care Services National Regulations 2011*